

DIGITAL PRODUCT POLICY

Effective Date: 09-05-2025

Thanks so much for checking out my digital products. This policy outlines exactly how I handle access, usage rights, support, and refunds—so you know what to expect when purchasing anything through www.reilinfoey.com.

1. Delivery

All products are delivered digitally. Once your payment is processed, you'll receive a download link via email and on your confirmation screen. If you purchased a product that includes **Video Episodes** (like the Colour Grading Collection), you'll also receive access to those episodes as part of your download.

2. Refunds

Because these are non-returnable digital items, **all sales are final**.

I only issue refunds under two conditions:

- The product is corrupted or doesn't work at all
- You received the wrong product due to an error on my end

If that happens, email me within **14 days** at: orders@reilinfoey.com. I'll do my best to sort it out quickly.

3. Usage & Licensing

Every product you purchase includes a **personal-use license**. That means:

You **can**:

- Use it in your personal and freelance projects
- Tweak or customize the look to match your style

You **can't**:

- Resell, redistribute, or share the files
- Upload them to platforms or forums (paid or free)
- Use them in any AI training, resale packs, or NFT-related content

If you need a commercial or extended license, just reach out.

4. Support

If something's not working right, just reach out: **orders@reilinfoey.com**. I typically reply within 48 hours on weekdays.

Also, most questions are covered in the **Video Episodes** included with your download. I walk through how to apply, customize, and troubleshoot everything in detail there—so be sure to check that first.

5. Policy Updates

This policy might evolve as I release more tools and products. Any updates will be posted directly on www.reilinfoey.com and apply to all future purchases.